

ALBINS



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*on our
shoulders...*





on our shoulders . . .

It is an old tradition in the United Kingdom to carry the coffin on the shoulders. This represents the profound respect for the deceased on their last journey. It also represents the love, care and dignity dedicated to those who have died. This has been our goal from the very beginning, and we have chosen the theme “On our Shoulders” to represent it throughout our work and our corporate social responsibility project.

F. A. Albin & Sons

Family Funeral Directors

Established for over 200 years



(All information in this booklet is correct at time of printing - May 2018)



Simon

George
(RIP)

Barry
(RIP)

Fred
(RIP)

Jonathan

introduction



The late Barry Albin-Dyer
2 February 1951 - 6 June 2015

F.A. Albin & Sons have been Funeral Directors for over 200 years, remaining a family business throughout and providing a level of service and personal care, respect and dignity only to be expected from a company with such a proud record. Simon and Jonathan, now head the Company following on from Barry (in memoriam), Fred (in memoriam) and George (in memoriam).

Our Funeral Home was built in 1974 on the site of the Old Runge Hall in Culling Road. It was built to serve the community and has every facility to assist families at the time of bereavement. Although we are based in Rotherhithe, Deptford, Mottingham, Barking, Sidcup and Welling we are able to serve families on a much wider scale. We have, on occasions, completed funerals in Scotland, Wales, Ireland and even abroad. Your nearest telephone is really our nearest office and if needed we can visit you.

Throughout our time serving the community we have always tried to uphold the traditions of those that have passed before us, but have never been slow to recognise the need for change and act upon it.

This booklet is designed to help you, offering a wide range of information we believe is important for bereaved families or to those people who are wishing to plan and pay for a funeral well in advance of that need. As well as a full list of services offered by Albins we have included information about the procedures and processes involved in the Funeral. We hope you will find this helpful and informative. We have also included details of our memorialisation and our free will writing service.



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time line

1790-1850 Albins became wardens of a churchyard in Bermondsey Street close to the Abbey Walls area. Little else is known for certain.

1850's Albin's set up their first shops in South East London

1865 Albin's business goes from strength to strength with stables in Snow's Fields and later in Fendal Street

1870's Fred and Arthur Albin open a shop at 119 Snow's Fields Bermondsey.

1891 Albins open further shops in South East London

1902 Golders Green Crematorium opens

1905 The British Undertakers' Association (BUA) founded

1910 Albins open a shop in Jamaica Road at West Norwood

1915 First crematorium in South London opens

1940's Fred Albin and George Dyer together

1950's Further

1790-1850

1851-1900

1901-1950

1832

London's first garden cemetery opens

1836

West Norwood Cemetery opens

1846

Nunhead Cemetery opens

1856

Burial Board Cemeteries opens Greenwich, Forest Hill

1860

Many new Funeral Directors open at Woolwich.

1874

Cemetery Society of England founded

1885

First cremation at Woking takes place

1900

US professors visit UK to teach embalming techniques

1905

Arthur Dyer visits US to learn embalming techniques

1910

First motor hearse used at a funeral in England

1915

Henry Dyer funeral director named Mayor of West Ham

1935

BUA becomes the National Funeral Directors Association

1936

Second Crematorium opens at Stretton, London

Fred Albin and George Dyer start working together
 Further crematoria are opened at Lewisham and Eltham
 Last horse drawn hearse in London
 Barry was born
 Albins acquire the funeral home at 204 Rotherhithe New Road run by Anne Birch.
 Albins move to Culling Road and begin the Barron Partners Funeral Supplies business (now Barry Albin & Sons)
 Albins Prearranged Funeral Trust set up
 Memorial Garden opens at Culling Road
 TV Series "Don't Drop The Coffin" filmed and book published
 Albins acquire CE Hitchcock in East London
 Barry awarded OBE by the Queen
 Albins open shop in Walworth
 Albins awarded "Freedom of Borough" by Southwark Council
 Albins open shop in Motttingham
 Sadly, Barry passes away aged 64

1951-2017

Second Crematorium opens in South London at East London. Albins also acquire Wildsmiths
 Albins branch opens at Leytonstone
 "Walk Down Any Street" filmed. Albins also acquire Barkers Funeral Directors in South London
 Barry's sons Simon and Jonathan were born
 Albins acquire Wilson & Wedge Funeral Services
 Albins secure the military contract for the repatriation of fallen service personnel
 Three further books are published
 Albins open shop in Sidcup Kent
 Albins open shop in Welling Kent
 Albins acquire Kenyon Repatriation and rename the company Albin International Repatriation
 Opening of George Alfred Dyer House in Bermondsey
 Barry appointed Deputy Lord Lieutenant of London
 Albins awarded "Chief of Defence Staff Commendation" for services to MOD
 Albins awarded "Chief of Defence Staff Commendation" for services to MOD

history



*One of the first pictures of
F. A. Albin in Jamaica Road*



*Fred Albin pages a local funeral.
Barry as a young bearer*



*Barry conducts the funeral of
Canon Diamond of Deptford*



*Our Rolls Hearse as seen above,
many years later with Barry in front*

Albins evolved as Funeral Directors after being first, (well over 200 years ago) wardens of a Bermondsey cemetery. They also made coffins, moved the dead and supervised the burials. (Cremation was not an option in those days).

With the opening of hospitals such as Guy's and St. Thomas', came the opportunity for the Albin family who had already cared for the dead for many years, to open their first official Funeral Parlour in Snowsfields, Bermondsey alongside the new St. Thomas' Hospital.

It was not long before the premises in Snowsfields were outgrown. A stable for the horses and coaches was found in Fendal Street, Bermondsey and new shop premises at 62 Jamaica Road, Bermondsey (where Barry grew up).

In the very early days, of course, bodies were moved by hand carts and later through Victorian times, we saw the beauty of a horse-drawn carriage with anything up to six horses.

Albins had over 20 working horses in those days with another 10 being trained. Our stables were in Snowsfields and Fendal Street, Bermondsey.

Our last original Horse-drawn funeral took place in the 1940's and by the early 1950's, we were using motorised hearses. Our first vehicles were bull-nosed Daimlers and Rolls Royce Hearses and limousines and later Princesses. Our original Rolls Hearse is still with us and in good working order.



history



Princess Hearse - 1964



Rolls Hearses



*Albin Memorial Garden
with beautiful rainbow*

Today we have a fleet of cars, of the highest standard, still in our original livery of black and burgundy and who would have thought, that all these years on, horse-drawn funerals would again be seen on the streets of London. How our early predecessors would be amazed and proud.

Today we have four horses and four more in training. They can be seen proudly leading Albins funerals all over London.

From our first little shop in Snowsfields, Albins now have a lovely funeral home on 2 1/2 acres of land incorporating the beautiful Albin-Dyer Memorial Garden.

The garage houses the most up-to-date Daimler vehicles, the old 1932 Rolls Hearse and the famous horse-drawn carriages.

Albins offer every conceivable service from burials and cremations to cryonics.

Albins are proud to be successors to, or connected to, C E Hitchcock, Wildsmiths, Knox's, Wilson and Wedge, KCH Repatriation and have branches in Bermondsey, Deptford, Mottingham, Sidcup, East London and Welling – A truly family business run by our family for your family.

Well over 10 years ago Barry had a dream (“and if you can dream it – you can achieve it”) that the people of Bermondsey would one day have their own cremation cemetery and Memorial Garden – one that they could be proud of. That dream came true with the opening of The Albin-Dyer Memorial Garden. The Garden was opened in 1999 by the late Fred Albin, Barry's late father George, past staff and MP Simon Hughes.

It is dedicated to Mary Angela (Barry's Mother), George Alfred (Barry's Father), Elizabeth (Barry's Grandmother), Frederick and all the Dyer and Albin families.



history

One of the saddest duties undertaken by Albins, but one of the most honourable, is the repatriation and care for the deceased soldiers lost in action worldwide.

The ceremonial services performed upon the return of the soldiers and the bereavement care of their families is the most difficult of work but also the greatest privilege and duty.

Military Ceremony for a fallen soldier.





pre-arranged funerals

In recent years we have noticed that more and more people are wishing to plan for a funeral well in advance of that need. With this in mind we have introduced our funeral planning schemes.

The F. A. Albin & Sons Pre—Arranged Funeral Trust is supported and safeguarded by independent Trustees to ensure that all requirements are met at the time of need.

Each client is very special and will be given the same help, time and consideration as any person arranging a funeral at the time of need.

We hope that you will find the information in this booklet helpful and comprehensive, but please do not hesitate to ring the office for any further information you may require or for a personal appointment without obligation.

F. A. Albin & Sons is a member of the National Association of Funeral Directors (N.A.F.D.) and the International Federation of Thanatologists Associations (F.I.A.T — I.F.T.A.)

F A Albin & Sons Prearranged Funeral Trust is a member of the Funeral Planning Authority (FPA).



pre-arranged funerals

laurel plan (pre-payment)

Designed to give you the peace of mind of knowing that those you leave behind are secure in the knowledge that your very own funeral arrangements and cost are trusted to us. The Laurel Funeral Payment Scheme allows you, with complete flexibility, to plan any kind of funeral you wish, from the most simple to the most complicated, at a price to suit you. The funeral is paid for at the price applicable and estimated for you at the time. You are able to pay amounts over an agreed period. The funeral cost is guaranteed at that price subject to the rules and guidelines set out here. We believe in you and respect your freedom of choice at all times. You will remain safe in the knowledge that your arrangements will be guaranteed to a standard of care shown by our family for many years past and by ourselves in years to come.

foresight plan

The foresight plan is not a funeral plan but provides the opportunity for you to say and record your own funeral instructions. This will ensure that the funeral is carried out in accordance with your wishes. No money is taken when a foresight plan is completed. One of our funeral arrangers, in private consultation, will take these instructions, file them safely, and give you a copy to keep. The preparation of a foresight plan is a free service offered to the community and the families we serve.



the funeral plan

All our funeral plans are totally flexible in design. They are available at a very affordable price, starting from a practical basic funeral package, fully inclusive of fees, involving all necessary requirements for those wanting a very respectful and quiet service (please ask to see information on Sovereign Package). All prices will be given upon request at the beginning of your enquiry without further involvement or obligation to yourselves. We are able to give accurate costing immediately.

Please do not be afraid to contact us. You will find that all our family are understanding and caring and always have time for your enquiries. Ring us with a view to visiting us as you may need to clear your mind about funeral costs. Home visits available on special request.

Basic Charges are broken down as follows:

■ Professional Charge:

Attendance of personal and professionally trained staff, 24 hours a day, 7 days a week, 365 days a year. Care and preparation of the deceased, arranging and conducting the funeral, providing bearers as necessary. Attending to all legalities and administration. Use of all facilities, mortuary and preparation equipment, arranging facilities and Chapels of Rest. All deceased are washed, prepared and dressed respectfully.

■ Coffin or Casket (A large choice available from the most simple to the most elaborate)

■ Hearse for conveyance of deceased

■ Limousine if required

■ Embalming

■ Plus fees i.e. Doctor's papers for cremation only, Minister's fee, Crematorium or Cemetery fee.

■ Administration fees

Albin provides many other services which can be included in your plan, please refer to the section titled Albins' Services for a full list of our services.



rules and guidelines

(Correct at time of Printing)

1. Funerals at the level agreed with Members are guaranteed with no extra cost, subject to Rule 10. Any extra requirements of family or friends will be charged separately at the time of a funeral.
2. Wills and any other documents deposited with F. A. Albin & Sons will be retained in total confidence and will be made available to Members Executors or Personal Representatives following their demise.
3. Members may change their minds at any time about keeping their plans. If they change their minds within forty two days from the date on which the pre-payment has been made, the Trustees will refund their entire pre-payments including membership fees. After forty two days their pre-payment will be refunded less membership fees and less any exceptional charges, for example the purchase of a grave or casket, at the discretion of F. A. Albin & Sons. The Trustees absolute guarantee is for the provision of Members funerals. The Trustees will undertake to work with Members should their circumstances change and they require a refund but management charges which will be agreed with Members may be taken to cover the costs of administering and running the Trust. Instructions to the Trustees regarding Members plans may also be changed by them at any time but there may be, at the discretion of the Trustees, a small charge, which will be agreed with Members, levied for this service.
4. At the time of death of a Member, F. A. Albin & Sons guarantee to undertake the funeral in accordance with the provisions of the plan. The funds of the Member at the time become the property of F. A. Albin & Sons to undertake the service and from the date of death the funds are not returnable. The instructions given in confidence to F. A. Albin & Sons by the Member must be followed with regard to Funeral Arrangements.
5. The Trustees and F. A. Albin & Sons regard Pre-Arranged Funerals as a commitment by both parties that at all times should be reasonably adhered to. F. A. Albin & Sons guarantee to undertake the funeral as planned to the highest standard.
6. Payment may be made in instalments over twelve months, twenty four months or thirty six months. There will be a small administrative charge, which will be agreed with Members, for this service. Longer terms may be agreed at the discretion of F. A. Albin & Sons.



rules and guidelines

7. All plans exclude the cost of transportation of the deceased from outside of the mainland U.K. There may be a collection charge if the deceased dies outside of the Greater London area.
8. If a Member should die before full payment, but within the agreed part payment period, the funeral is agreed at the price originally set, but payment in full must be made before the funeral.
9. In the case of a Member not completing the terms of the payment agreed, only the amount paid can be put towards the said Member's funeral which will be set at the price in respect of the required funeral at the time of need. The agreement to a plan only becomes operative if all payments are made by the member in accordance with the members individual plan, or at the discretion of F. A. Albin & Sons.
10. Value Added Tax (VAT) is not currently charged upon the provision of a funeral. The total amount payable for the chosen funeral plan is exclusive of VAT. Should VAT or any other similar turnover or sales related tax become chargeable on funerals or the funeral plan as a result of U.K. or E.U. legislation, F. A. Albin & Sons reserves the right to recover such costs in addition to the total amount payable under the plan. This right to recover costs may also apply to increases in grave opening or cremation fees where the increase is unforeseen and in excess of the Retail Prices Index. This will not apply to general increases.
11. A list of the Trustees from time to time can be inspected by appointment at the offices of F. A. Albin & Sons along with this Trust Deed and the latest Annual Accounts of the Pre-Arranged Funeral Trust.
12. A Member who is dissatisfied for any reason with any part of their Funeral Plan or with the service provided by F A Albin & Sons , should, in the first place, contact F A Albin & Sons using any of the methods detailed below.

To speak to one of our friendly team call 0207 237 3637 (Monday – Friday, 9am – 5:30pm)

Email: info@albins.co.uk - Write to us at: F A Albins & Sons 52 Culling Road London SE16 2TN

F A Albin & Sons will acknowledge your complaint within 7 working days of receiving it and will aim to resolve it within 20 working days of receiving it.

13. If F A Albin & Sons cannot resolve a complaint to the satisfaction of the Member, the Member should contact The Funeral Planning Authority Limited, of Barham Court, Teston, Maidstone, Kent, ME18 5BZ, (email: info@funeralplanningauthority.co.uk).

The Funeral Planning Authority provides an independent conciliation and arbitration service through The Chartered Institute of Arbitrators. F A Albin & Sons will co-operate with the redress procedures and participate in the independent conciliation and arbitration service and are bound by the decision of the arbitrator.

14. All contracts shall be governed by and construed in accordance with English law.



arranging a funeral



a death has occurred

in the united kingdom

Never be afraid that it is too soon to contact your Funeral Director. He is there to guide and help you, and to make him your first call may be the best way. (Remember, most Funeral Directors run a 24 hour service).

at every stage always ask for help and guidance

If the deceased is in HOSPITAL

If a doctor's certificate (the Medical Certificate of the Cause of Death) has been issued, the hospital will advise you of the address of the Registrar of Births and Deaths. If the doctor has referred the death to the Coroner, the Coroner's Officer will be in touch to discuss the situation. He will advise you when the examination will take place, and if you need to arrange for registration.

Registrars — At the Registrars you will be given a green certificate for the purposes of burial and cremation, which needs to be handed to the funeral director. The Registrar will also advise you of the certificates you will need for Insurance Companies, banks, Post Office or Friendly Societies.

If the deceased is in a NURSING HOME

A Doctor/Nursing Staff will advise you as soon as a death certificate (Medical Certificate of the Cause of Death) is available and the address of their local Registrar of Births and Deaths. You may at this time be asked for your permission to contact a Funeral Director.

In the event of the nursing staff being unable to contact the next of kin, the deceased may be transferred to a local Funeral Director's private chapel.

If the doctor has referred the death to a Coroner, he will advise you when the examination will take place, and if you need to do registration.



a death has occurred

Registrars — At the Registrars you will be given a green certificate for burial and cremation for the attention of your Funeral Director. The Registrar will also advise you of the certificates you need for Insurance Companies, banks, Post Office or Friendly Societies.

If the deceased is AT HOME

Contact your doctor immediately. If the doctor is unknown to you, contact the Police.

Doctor — If the doctor has certified the death and he has informed you that he will be issuing a Medical Certificate of the Cause of Death death certificate, you may contact your local Funeral Director. They will visit your home and remove the deceased to their private chapel. Once the doctor has issued the death certificate you may proceed to your local Registrars of Births and Deaths to register the death.

Emergency Doctor — The emergency doctor will give you a letter to give to your own doctor, who will issue a death certificate. If your own doctor has not visited the deceased within the last fourteen days, he may refer the case to the Coroner.

Police — When the police arrive, they will summon a doctor on your behalf, who may refer the death to the Coroner. He/she will speak to you and have the deceased removed for examination. He will advise you when the examination is completed and if you need to do registration.

Registrars — At the Registrars you will be given a green certificate for burial and cremation which needs to be handed to the Funeral Director. The Registrar will also advise you of the certificates you need for Insurance Companies, banks, Post Office or Friendly Societies. After leaving the Registrars make your way to the Funeral Director of your choice. They will require the green certificate and the authority from the next of kin to remove the deceased from the Hospital/Nursing Home to the Chapel of Rest.

IMPORTANT - You do not have to wait for any of these documents before going to your Funeral Director, who will answer any of the above questions.

remember, advice from albin is free

First call vehicle



a death overseas



As you might expect, different countries have different document requirements when a death occurs. When dealing with a death overseas you should contact Albin International who will be able to appoint their local agent to assist you. The one document that will be required for purposes of identification will be the passport of the deceased, and it is important to establish where that may be located.

Copies, and of course the originals, of all the documents that accompany the deceased back to the United Kingdom will be passed to your Funeral Director, (if you do not have a Funeral Director, Albin International can assist you anywhere in the UK) in the first instance when we convey the deceased to them. Your Funeral Director will need these documents and will present them on your behalf to the Coroner. The Coroner will need to make a decision based on the paperwork they receive, as to whether they are satisfied as to the cause of death or whether there is a need for further investigation.

In the case of cremation, irrespective of whether any further investigation is required, the Coroner will issue a Certificate E (Now Form 6) in order to allow the funeral to proceed. In the case of burial you will either be issued with a Coroner's Order for Burial or a Certificate of No Liability to Register a Death in England and Wales from the Registrar of Deaths in whose district the cemetery is located. This will be dependant upon your Coroner's decision as to whether they intend to investigate the matter further. In any event you will be able to proceed with the funeral with either of these documents. Your Funeral Director will be able to advise you further if required.



a death overseas

For a death overseas, the death will have been registered in the United Kingdom by the British Consul in the country where your family member passed away. If you wish to obtain a copy of this certificate you can either contact the Consulate direct or you can write to:

Overseas Registration Section

Smedley Hydro
Trafalgar Road
Birkdale
Southport
PR8 2HH

The death will have been registered in the country where your family member died and that certificate will be given to you. If you require any of the documentation translated then we will be happy to arrange that for you. We are able to have death certificates translated from any language. The documents will be certified by a Justice of the Peace.



registering a death in the united kingdom

first step

The death must be registered by the Registrar of Births and Deaths for the area in which it occurred. You can find the address in the phone book under REGISTRATION OF BIRTHS, DEATHS & MARRIAGES, or from the Doctor, Local Council, Post Office or Police Station. Check when the Registrar will be available and to find out whether only you need to go along. It may be that someone other than you will be needed to register the death. If the death has been referred to the Coroner, it cannot be registered until the Registrar has received authority from the Coroner to do so.

If the death has not been referred to the Coroner, go to the Registrar as soon as possible. The death must be registered within five days (unless the Registrar gives written permission to extend this period).

at the registrar office

When you go to the Registrar you should take all of the following:

- The Medical Certificate of the cause of death.
- The deceased's Medical Card, if possible.
- Any War Pension Order Book of the deceased.
- The Pink Form (Form 100), if one has been given to you by the Coroner.
- The date and place of death.
- The deceased's last (usual) address.
- The deceased's first names and surname (and the maiden name where appropriate).
- The deceased's date and place of birth (town and county, and country if born abroad).
- The deceased's occupation and the name and occupation of her husband (where appropriate).



registering a death in the united kingdom



- Whether the deceased was getting a Pension or Allowance from public funds.
- If the deceased was married, the date of birth of the surviving widow or widower.

for a funeral in the uk the registrar will give you:

A Certificate for Burial or Cremation (known as the Green Form) unless the Coroner has given you (or issued to your funeral director) an Order for Burial (Form 101) or a Certificate for Cremation (Form 6).

These give permission for the body to be buried or for an application for cremation to be made. It should be taken to the Funeral Director so that the funeral can be held.

a certificate of registration of death (Form BD 8 (rev))

This is for Social Security purposes only. Read the information on the back of the Certificate. If any of it applies, fill in the Certificate and send or give it to your Social Security Office.

Leaflets about widow's benefits and income tax for widows where appropriate.

A Certified Copy of an Entry Pursuant to the Births and Deaths Registration Act 1953 (Death Certificate) which you will need to conclude any financial matters for the deceased and to settle estates etc.

For a Repatriation you will only be given the (Certified Copy of an Entry of Death) Death Certificate and the Form BD 8. We will need the (as above) Death Certificate and at least one copy for the repatriation. Be sure to tell the Registrar that you intend for the deceased to be repatriated.



albans' services

Throughout the years we have built a reputation for the quality and dignity with which we carry out our services. This is a consequence of attention given to every single detail, from the moment a family contact us.

On the next page you will find a list of our services, however, it is important to note that any information regarding special requirements can be obtained directly from our arrangers.





albins' services

Comprehensive Funeral Service

Furnishing of all qualities of Coffins and Caskets

Full Embalming Service

Funeral Fleet

Hearses and Limousines and Horse Drawn Carriage

Floral Tributes

Funeral Music - Soloists, choirs bands, etc.

Furnishing of Cremation Urns — All designs and qualities

Memorial Stationery Printing Service

Memorial Cards — Flower Return Thanks Acknowledgements

Funeral Photographs and videos

Music

Newspaper Entries

Funeral Catering available from the smallest to the very largest requirements

Financial Counselling and Services concerning Bereavement

Free Legal Advice. Free of Charge Will Service

Documentation Storage

(Our funeral arrangers will undertake to care for Wills or other important documents on behalf of families without charge)

Full Memorial Service

Pre-Arranged Funeral Service

We can supply any type of Memorial required to any Cemetery, simply ask for an appointment when you visit, or we will visit you, without any obligation.

Additional Inscription Work

We can undertake to add any inscription to an existing Memorial Cleaning or Renovation of the same.

Memorial Garden and Cremation Cemetery at 52 Culling Road, SE16 2TN

24 Hour Emergency Service

Constantly available through the 020 7237 3637 number



help with the cost of a funeral

If you are on a low income and need help to pay for a funeral that you are arranging, you may be able to get a Funeral Payment from the Social Fund. You might have to repay some or all of it from the estate of the person who has died.

To be able to get a Funeral Payment you must be either:

- The partner of the deceased at the date of death
- The parent of the deceased child, or have responsibility for the deceased child (and there is no absent parent) (unless they are getting a qualifying benefit or were estranged from the child at the date of death)
- The parent of a still born child
- A close relative or close friend of the deceased (and it is reasonable for you to accept responsibility for the funeral costs)

In order to make a claim you will need to complete form SF200 10/09. Your funeral arranger will provide you with the form. See www.dwp.gov.uk for a full up to date copy of the guidance.





*Chairman Barry Albin-Dyer and
his two sons Simon and Jon*



thoughts on bereavement



Dr. Colin Murray Parkes, an important researching in the area of bereavement being the author of *The Stages of Grief*, describes the stages of grief as follows:

1. *numbness*
2. *denial*
3. *deprivation*
4. *depression*

He also describes grieving as a thirteen month illness. He was the first to use the word illness (now a common description for Bereavement).

Why a thirteen month illness? Because you have to pass through all the anniversaries in the first twelve months i.e. He was with us this time last Christmas! We were on holiday this time last year! etc. Passing through the stages of grief over the first twelve months allows recovery, the thirteenth month allows many to move on. There are patterns for bereavement but by no means are they to be over generalised, everybody is very different. The process, if carefully handled, begins with the Funeral itself which is why the Funeral has become so central in society.

Facing the stages as they arise is essential to the process, a listening ear; a shoulder to cry on is often all that is required above words.

The common statement '*I will never get over this!*' is often heard and in fact is very true, one does not get over, but moves on! Once this is addressed and realised the door to all the stages can be opened.

Albin offers free access to a Bereavement Advice Centre, through our National Association.

The number is 0800 634 9494.



albin bereavement service



Albin Bereavement Team



Our Bereavement Service aims to bring together front line professionals and share their expertise with each other in order to provide the best possible care to bereaved families.

areas of the bereavement service

■ **Family assistance**

To provide accessible services, resources and support to those who have experienced the death of a relative or loved one and help them cope with the loss.

■ **Training**

To provide bereavement awareness training to staff of insurance companies and embassies, doctors, medical students, ministers of religion, etc., so they can be confident when dealing with those who are bereaved. (A caring but professional response can significantly enhance the quality of the service provided and reduce the stress levels of staff involved).

To offer seminars and/or an annual conference on Bereavement.

■ **Sharing expertise, knowledge and information**

To provide a way for those working with bereaved families to share expertise, knowledge, and information in order to support each other and to provide the best possible care to bereaved families.

■ **Emergency service**

To develop a strategy that helps us to provide emergency bereavement services in case of mass fatalities.

■ **Communication**

To produce materials/resources that allow people to explore different aspects of bereavement. To create a forum where people can share their experiences on bereavement



embalming



*David Spalding
(MBIE) Embalmer
(left of photo)*

David has acquired extensive experience with regard to reconstruction and heads a dedicated team of qualified and experienced embalmers.

why embalm?

TO MEET THE NEEDS OF THE BEREAVED and the living.

“I did not want to remember him the way his illness made him look. Now he looks at peace.”

“It was such a relief to see how natural he looked after the accident.”

“I wasn’t ready to say goodbye yet, it was too soon. I needed to be with him and say I love you one more time.”

Embalming allows the Funeral Director to grant such requests and help ease the pain of death and parting.

HEALTH PROTECTION

Conditions such as T.B., HIV, Hepatitis and strains of influenza can present a health risk for people coming in close contact with someone who died from such diseases. Embalming and sanitisation reduce these risks.

Understanding the procedure

Embalming involves specialised surgical type techniques. In a hygienic environment resembling a hospital operating theatre, highly trained professionals perform a procedure resembling a blood transfusion or dialysis. Along with slowing the process of decomposition, embalming removes the harsh physical effects of illness or accident and restores a natural appearance.

Embalming is not carried out as a form of death denial, but rather as a way for people to remember the person as he or she was in life.

Professional qualifications

Our embalmers are well educated professionals who have followed, or who are following, the courses as laid down by the BIE — British Institute of Embalmers or other such organisations under the guidance of some of the world’s best embalming educators.



memorials

A wide range of memorials are available at Albins. You can chose a design and add your own personal details. High quality products and professional work guarantee unique and respectful memorials.

Memorials can be arranged worldwide.

We have memorial samples and many helpful photographs at all our offices. Please contact a member of staff for further information.



© Fergus Noone



albin memorial garden



When I was a young man, following in my father's footsteps and in the Albin tradition becoming a funeral director, it quickly became evident to me that people in Bermondsey and Rotherhithe had nowhere dedicated to remember those they have loved and lost. As the years went by I began to look for ways I could create this and give a little back to somewhere that has been good to me.

In the early 1990's I saw an opportunity and began to negotiate a parliamentary agreement with the government and the London Regional Railway that would leave me with a small plot of land, adjacent to my premises, on which I could create a garden of memorialisation and remembrance. It quickly became evident that this would have to be done commercially and funded by myself. The years that followed were a nightmare for me and I faced one obstacle after another. Together with the good people that had left ashes of those they love in my care and who fully supported me, I finally achieved my goal and the garden was opened in November 1999. I particularly want to thank my two Sons and all the dedicated staff at Albins for believing in me.



albin memorial garden

The garden is dedicated to the Albin family, in particular my mother and father Mary Angela and George Alfred and my grandmother Elizabeth Dare. I want people everywhere to feel that it is their garden, equally dedicated to the ones that they have loved.

The garden consists of a large number of niches for families of one to six, an underground ashebarium for the burial of ashes, a communal ashebarium for the scattering of ashes, a special sanctuary area, columbarium units, a remembrance fountain, a floral wall where there will be vases and an area to place flowers, scatter lawns, a small rose lawn, a small baby section, benches, small rock boulders and wall plaques.

The bell in the clocktower dates back to the 1890's. The tower also incorporates an electric chiming bell function which is able to play over 200 hymns, carols and other popular tunes.

All of these remembrance opportunities are open to anybody, you will not have to have ashes in the garden in order to dedicate a memorial to departed loved ones.

The garden is intended to be a local memorial garden run by local people for local people. I hope that people will meet in the garden, find friendship in the garden and that in the fullness of time find their pain eased and their memories a comfort.

*"If you can dream it, You can achieve it.
If you can imagine it, You can create it."*

Barry Albin-Dyer

For more information about the garden, speak to any member of the team at Albins on 020 7237 3637. Ask for a brochure or make an appointment.





The Albin Memorial Garden





Albin Christmas Memorial Service



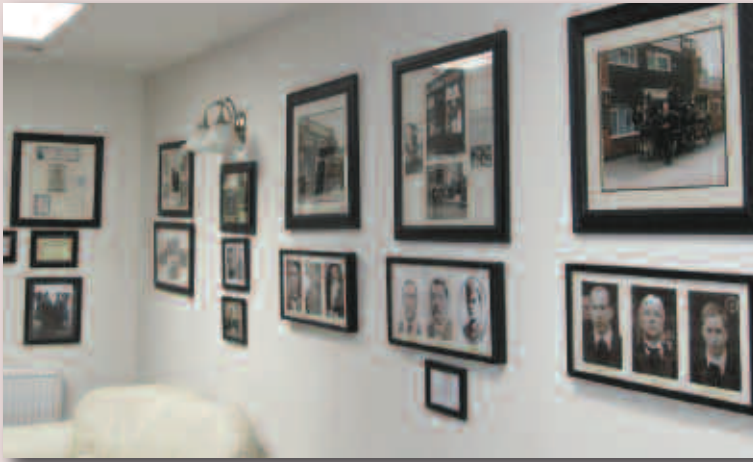
albin museum

The Albin Museum was opened by HRH Princess Anne in December 2009. The museum contains a large photographic collections, artefacts and memorabilia concerning the history of FA Albin. The displays also provide a fascinating insight into the traditions of funerals, how these have changed over the years and also a glimpse into development of the funeral profession. The museum also possesses a small library of books and periodicals, both historic and contemporary, and the records of funerals the firm has undertaken.

The museum is located at head office at 52 Culling Road and is now open. Visitors are welcome, but viewing is by appointment only. Should you wish to visit the museum, please contact us to register your interest.



albin museum



free will writing service



1. appointment of executors

The person or persons who swear on oath to accept legal responsibility for administering the affairs of an individual upon their death. Duties include; applying for the Grant of Probate; paying all debts and funeral expenses; selling or temporary administration of property; completion of documentation and dealing with relevant Life Assurance Pension companies and /or employer benefit schemes; completion of documentation and returns to H.M. Inland Revenue and the Capital Taxes Office and Inheritance Tax computations (where applicable); preparation of the “Estate Account” and correct distribution of the estate to beneficiaries or trustees, etc.

The Executor/s accept a duty of care to ensure that the estate under their administration is maximised to the full value (all due debts are called in, allowances and entitlements are claimed, etc.) and should a mistake occur they become personally liable for any loss.

If you are married and each partner is considering making a Will, the most common and simplest method of appointing an executor is that you each consent to be the Executor of each others Will.

You may also wish to consider the appointment of a professional alternative Executor to act after both of you die. If you are a single person, you may wish to appoint a professional to act as your Executor. We can provide this service if required, ensuring that your families affairs are dealt with as effectively and sympathetically as possible at such a difficult and sensitive time, leaving your family free to concentrate on other matters.

2. appointment of guardians

Guardians of children have many of the same rights in law as parents. Choose carefully, ensuring that you are confident in their ability to care and cope. Regard should also be given as to the age of Guardians and their financial position.



free will writing service



3. property matters

One of the many and recurring problems that arise when settling a persons affairs is that of property ownership (house holiday home, land holdings, etc). To avoid costly complications and possible delays in settling your affairs regarding property, you should give due considerations to the way property is owned before your death.

We have found that many married couples thought that the way they held their property meant they each owned half. In the majority of cases this proves not to be so. Under the Law of Property Act 1925 they actually both each own the whole of it. Furthermore, the ownership of the first to die, would die with them, meaning that their property passes directly to the survivor and ownership could not be dealt with under their Will. This happens in many circumstances where the property is mortgaged and the property was bought as husband and wife. Each owned the house as a whole, jointly and as such, are unable to leave their 50% to say, children or other family members. It will always go to the surviving spouse no matter what is stated.

4. personal bequests

Make a list of your most cherished possessions and decide upon who is to have them. Then decide whether you wish them to have these items immediately upon your death or only at the time of your spouse's death.

5. the next step

We hope that this brief guide has helped you in your preparation and shown the importance of having a Will. There is no expense involved and it is not complicated, frightening or tempting fate.



charities



*UK Homes 4 Heroes Pride and Passion
- charity bike ride*



The Child Bereavement Charity supports families and educates professionals both when a baby or child of any age dies or is dying, or when a child is facing bereavement. Every year the charity delivers training, across a breadth of issues, to around 5,000 professionals at the front line of bereavement support.

The Saunderton Estate, Wycombe Road,
Saunderton, Bucks P14 4BF
Tel: 01494 568900
www.childbereavement.org.uk
Registered Charity Number 1040419

Albins supports many charities including local hospices, bereavement groups and children charities. We also assist families who wish for donations to be made in place of floral tributes by collecting and forwarding donations on their behalf.

We also support the Barry Albin Dyer Foundation, for the relief of local people and causes. This charity has provided a mini-bus to a local club, assisted with the provision of disabled ramps and access, and has provided numerous scholarships and sponsorships to local worthy causes.

The Barry Albin Dyer Foundation

52 Culling Road, London SE16 2TN
Tel: 020 7237 3637 Fax: 020 7252 3205
www.albins.co.uk
Registered Charity Number 1067137

The Evelina Children's Hospital Appeal

First floor, West Wing, Counting House, Guy's Hospital,
London SE1 9RT
Tel: 020 7188 1196
www.gsttcharity.org.uk
Registered Charity Number 1160316

UK Homes 4 Heroes Pride and Passion

52 Culling Road, London SE16 2TN
Tel: 020 7237 3637 Fax: 020 7252 3205
www.ukhomes4heroes.com
Registered Charity Number 1138073



bereavement register

The Bereavement Register is a service with one simple aim: To reduce the amount of direct mail to those who have died.

Originally launched in the UK in 2000, the service has since expanded into France and Canada.

Coming to terms with the loss of a loved one takes time and you will want to remember the good times with fondness and not be bombarded by direct mail sent to someone who has recently passed away. Mail of this kind serves no purpose and they can help put an end to those sad reminders.

Albins have been instrumental in assisting the Bereavement Register to ensure that bereaved families are not caused further distress by unwanted mail and telephone calls.

death notice

F. A. Albin & Sons can arrange a death notice to any newspaper, if you would like a notice in our local newspaper you can also contact them directly. Here are their details:

SOUTHWARK NEWS

Unit A302

Tower Bridge Business Complex

Clement's Road

Bermondsey

London SE16 4DG

Tel: 020 7232 1639

Email: sales@southwarknews.org



other sources of support and guidance

There are a number of organisations and agencies who may be able to offer you some support and guidance at this difficult time. Some of them are listed below:-

The Compassionate Friends is an organisation offering support and friendship to bereaved parents and their families.

53 North Street

Bristol

BS3 1EN

Helpline: (daily 10.00-16.00 then 19.00-22.00) 0845 123 2304

Email: info@tcf.org.uk

Website: www.tcf.org.uk



Cruse – Bereavement Care has 180 branches and nearly 7,000 volunteers providing a nationwide service of the highest standard of emotional support, counselling and information to anyone bereaved by death, regardless of age, race or belief. Cruse also offers training, support, information and publications to those working to care for the bereaved.

PO Box 800

Richmond

Surrey

TW9 2RG

Bereavement Line: 0844 477 9400

Email: info@cruse.org.uk

Website: www.crusebereavementcare.org.uk

Albin offers free access to a Bereavement Advice Centre, through our National Association.

The number is 0800 634 9494.



other sources of support and guidance

The Probate Helpline can offer advice on Probate and Inheritance Tax matters.

IR Capital Taxes
Ferrers House
PO Box 38
Castle Meadow Rd
Nottingham
NG2 1BB
Tel: 0845 30 20 900
www.inlandrevenue.gov.uk

The Bereavement Advice Centre has an excellent website at:
www.bereavementadvice.org Or they can be contacted at 0800 634 9494



The Ministry of Justice deals with burial, cremation and coroner's matters – see <http://www.justice.gov.uk/>

Direct Communications Unit
2 Marsham Street
London SW1P 4DF
Tel: 020 7035 4848
Fax: 020 7035 4745
Email: public.enquiries@homeoffice.gsi.gov.uk

Foreign and Commonwealth Office

Please visit <http://www.fco.gov.uk>.
Here you will also find a list of UK Embassies around the World.
General enquiries: +44 (0)20 7008 1500



world religions and funerals

baha'i faith

The Baha'i Faith is a comparatively young independent religion that began in Iran in the mid-nineteenth century. Baha'is follow the teachings of the Prophet Founder Baha'u'llah who taught that there is only one God and that the fundamental purpose of religion is to promote unity and harmony. Baha'is believe in equal rights for men, women and children; the elimination of all forms of prejudice; economic justice; education for all; and that religion goes hand in hand with science.

The Baha'i faith teaches that the body is the spiritual temple so it should never be cremated but interred somewhere no more than one hour's journey away from the place of death. The body is wrapped in a shroud of white silk or cotton and a ring bearing a specific inscription is placed on the deceased's finger. A coffin made of crystal, stone, or hard fine quality wood is used. The family or Baha'i community will arrange for a specific Prayer for the Dead to be said before burial.

National Spiritual Assembly of the Baha'is of the United Kingdom

www.bahai.org.uk

buddhism

The Buddha (which is a title meaning 'Awakened One') was an Indian prince named Siddhartha Gautama who lived 2500 years ago. Buddhists follow the example he set in the way that he lived his life, and endeavour to learn to do good, cease to do evil and purify their own minds. Buddhism spread throughout the East from India taking on the particular traditions of the countries that adopted it. There are three main schools of Buddhism (Theravada, Mahayana and Vajrayana) each with its own traditions. The school of Buddhism they belong to and their country of origin determine the precise customs and rituals followed by Buddhists.



world religions and funerals

Death is generally seen as an inevitable part of life. The most important point is to avoid anything that will cause the dying person's mind to become more disturbed than it may already be. Although it is understood that those left will naturally mourn, it is accepted that excessive grieving helps neither the deceased nor the bereaved. It is thought that the dead person's consciousness, or essence, remains around the body for a period of time after death, so it can be assisted or hindered by the behaviour of the bereaved. However, the state of a person's mind approaching death is considered paramount as this is believed to influence the characteristics of their rebirth or reincarnation. Chanting or meditation may be used to achieve peaceful surroundings. When a Buddhist dies a Buddhist Monk or Nun, ideally from the same school of Buddhism as the deceased, is informed as soon as possible, this person then initiates the particular rituals. Buddhists see the body as a shell of the spirit so many prefer cremation, which usually takes place three to seven days after death.

The Buddhist Society

www.thebuddhistsociety.org.uk

christianity

Christians come from a broad variety of cultures, crossing all continents and Christianity covers many different denominations. Broadly speaking the Christian Church split into two branches forming the Eastern Orthodox (mainly Russian and Greek) and the Western Catholic Church. The Western Church split again in the sixteenth century and there are now many denominations, including Roman Catholic, Anglican, Baptist, Methodist, Quaker, Pentecostal and Presbyterian. In the 20th century the ecumenical movement has been gathering strength in an attempt to bring all the different Christian denominations closer together.

Christians can either be buried or cremated, although some traditions retain a strong preference for burial. The funeral usually takes four to ten days following death. The general tenor of funeral services is to give thanks for the



world religions and funerals

deceased's life, pray for those who mourn and commend the deceased to God's everlasting mercy. Some funerals may take the form of a special celebration of the Eucharist (which recalls the Last Supper that Jesus Christ shared with his disciples before his death), often known as a Requiem Mass. Black has traditionally been worn to funerals, but these days many choose simply to wear dark colours, although some break from tradition and wear bright colours to celebrate life and resurrection.

Most Christian funerals now take place in the chapel of a cemetery or crematorium, although a significant number are held at the deceased's local church, with the coffin and mourners then travelling to the cemetery or crematorium for the final committal.

Funeral services may be followed by a later Memorial Service which gives thanks for the person's life in a more public way with a wider group of friends and colleagues.

Churches Together in Britain and Ireland

www.ctbi.org.uk

hinduism

There is no single prophet or founder, or single Holy Book, so Hindus worship in a variety of ways, follow different customs and celebrate festivals as determined by their region of origin, family or original choice. However, all Hindus believe in Brahman, an all-encompassing oneness and a balanced way of living (physically, socially, ethically and spiritually).

Death represents the transition of the soul from one embodiment to the next. Hindus believe in reincarnation and the state of a person's mind as they are dying is vital in determining the form of their reincarnation. A Hindu who is dying may read scriptures and hymns and want to lie on the floor to be closer to Mother Earth. Another Hindu performs certain rites, and the family bring clothes and money for the dying person to touch. After death the body is ritually



world religions and funerals

washed, usually by the family. Adult Hindus are cremated as this signifies the release of the spirit, although infants and young children may be buried. The ashes are scattered in a flowing river, preferably the River of the Ganges.

Readings from the Holy Books take place for several days following the death. White is the traditional colour of mourning and there is an official period of mourning of 10 to 13 days following the cremation, during which time the family remains indoors and friends visit to offer condolence.

For more information about the beliefs and teaching of Hindus, including links to numerous organisations around the world, and regular news updates log on to www.hindu.org. General information about Hinduism, plus details of educational activities in schools can be found at www.vivekananda.co.uk

islam

The religion of Islam is based on revelations given to the Prophet Muhammad during the seventh century. Followers believe in the one and only God, known as Allah in the Arabic language, and that Muhammad is his final messenger. There are five pillars of Islam which underpin the practices of Muslims: the declaration of their faith, praying five times a day, fasting and giving a percentage of their income to charity and a once in a lifetime pilgrimage to Makkah (Mecca).

Death is viewed as the start of real life for a Muslim, his or her eternal life. A dying Muslim may want to lie with their face towards the Muslim holy city of Makkah (South-east in the UK) and another Muslim may whisper the declaration of the faith to the dying person.

Muslims believe that the soul departs at the moment of death, and once someone has died their body is the property of God. The deceased is placed with their face towards Makkah. The body is ritually washed by family members, close friends or other Muslims, usually according to the gender of the deceased. Once it is prepared, the body is wrapped in several shrouds of simple, white



world religions and funerals

material and buried as soon as practical after death in the Muslim section of the cemetery – Muslims are never cremated.

Funerals are simple, respectful affairs, and mourning is allowed as long as it is not hysterical in nature. Muslims are generally buried facing Makkah in a grave marked with a simple tombstone.

Muslim Council of Britain

www.mcb.org.uk

Judaism

Observers of the Jewish faith believe in one universal God who handed down the Torah (Holy Book containing the laws and commandments by which the Jewish people live) directly to Moses. Moses then passed these to the Jewish people. There is a wide spectrum of belief among Jews, ranging from Orthodox, Conservative and Reform, to Liberal and non-practising.

Jewish customs dictate that the deceased should be buried within 24 hours of death although burial might be delayed by the Sabbath. Jewish communities have a Chevra Kadisha (burial society) that prepares the body for burial and helps make the funeral arrangements. Funerals are generally simple affairs. Bodies are not embalmed, as Jews believe that the soul ascends to Heaven as the body decays.

Starting from the day of the funeral, there is an official period of mourning lasting seven days (Shiva). Several mourning customs apply to the seven immediate members of the deceased's family (mother, father, son, daughter, brother, sister and husband or wife). They are not allowed to wear leather shoes, put on make-up, use perfume, shave, have a haircut, or bathe. All mirrors in the family house also have to be covered during Shiva. Small symbolic tears are made in the chief mourners' clothes before the funeral service. During Shiva, other family members and friends visit to offer their condolences usually bringing gifts of kosher food or fruit.



world religions and funerals

Different Jewish communities then observe other customs throughout the year following death. News, education, events and a Jewish Community helpline is provided by:

Board of Deputies of British Jews

www.bod.org.uk

Emotional help, support and information offered to bereaved Jewish people:

Jewish Bereavement Counselling Service

www.jvisit.org.uk/jbcs

sikhism

The Sikh religion is based on the teachings of Guru Nanak, who was born in the Punjab, India, in the fifteenth century. Nine other living Gurus followed, until the last in the line, Guru Gobind Sahib, would take over as the Guru for all Sikhs. The Holy Book of Sikhs, the Guru Granth Sahib, is treated with the utmost respect and is central to Sikh customs, ceremonies and festivals. Sikhs believe in one God and the equality of all humanity. They believe that God is not exclusive to any one religion and that everyone should be free to follow his or her own faith.

Sikhs believe in an afterlife. When a Sikh is dying, relatives and friends read from the Guru Granth Sahib, especially the Psalm of Peace. At the point of death no loud mourning is allowed. Instead, Sikhs chant, Waheguru, Waheguru (Wonderful Lord) and wash the deceased's body.

Sikhs are cremated following a laying-in period at the family home during which the body is on display. There is a Sikh custom of the eldest son and other male relatives being the last to touch the body. In modern crematoria, those family members usually press the button that sends the coffin down to the furnace.



world religions and funerals

The ashes of the dead are dispersed in the nearest running river. Family and friends read the entire Guru Granth Sahib during the mourning period, which lasts about 10 days.

World Sikh Foundation

33 Wargrave Road, South Harrow, Middlesex, HA2 8LL
Tel. 020 8864 9228

Further information about the main religions observed in Britain is available from.

Interfaith Network

www.interfaith.org.uk

humanism

Humanism is the view that we can make sense of the world using reason, experience and shared human values and that we can live good lives without religious or superstitious beliefs.

Humanists seek to make the best of the one life we have by creating meaning and purpose for ourselves. Humanists do not believe in a God or gods, or any other supernatural or divine entities. Humanists do not think that the universe needs a divine power outside of itself in order to have value.

Humanism is an approach to life based on humanity and reason – humanists recognise that moral values are properly founded on human nature and experience alone and that the aims of morality should be human welfare, happiness and fulfillment. Our decisions are based on the available evidence and our assessment of the outcomes of our actions, not on any dogma or sacred text.

- Humanism is a naturalistic view, encompassing atheism and agnosticism as responses to theistic claims, but is an active and ethical philosophy greater than these reactions to religion.



world religions and funerals

- Humanists believe in individual rights and freedoms, but believe that individual responsibility, social cooperation and mutual respect are just as important.
- Humanists believe that people can and will continue to find solutions to the world's problems, so that quality of life can be improved for everyone.
- Humanists are positive, gaining inspiration from our lives, art and culture, and a rich natural world.

Humanists believe that we have only one life, it is our responsibility to make it a good life, and to live it flourishingly.

British Humanist Association

www.humanism.org.uk

celebrant

Celebrants approach a service to celebrate a person's life story, using stories and guidance from relatives and friends rather than a standard script based on a belief or non belief. There is no standard Celebrant, as backgrounds vary from Ministers of Religion, to virtual Atheists and everything in between.

When relatives feel uneasy or hypocritical in choosing to use a Minister because the deceased did not attend church, follow any particular faith or indeed followed no faith at all, then Celebrants provide services which can include religion, hymns and prayers, or do not include any religious content at all.

A qualified Celebrant provides the service for the deceased that all mourners recognise and appreciate as the appropriate way to say goodbye to their loved one, whatever their philosophy in life.

Association of Independent Celebrants

www.independentcelebrants.com





International



introduction



Emerson De Luca
Managing Director

An important responsibility for funeral directors is ensuring that the deceased are transported safely to the place of burial or cremation. Where long distances are involved, the arrangements are often complex and, over the years, specialist organisations have emerged to deal with the certification, legal formalities and practical issues involved.

Experience is therefore essential in this field, and Albin International Repatriation continues to be at the forefront of the repatriation process. Indeed we are the only IATA (International Air Transportation Association) registered Funeral Directors. Moreover, we are extremely honoured to be responsible for the repatriation of fallen servicemen and women from all over the world to their families in the UK and abroad.

Our premises are in close proximity to the vast majority of foreign consulates and Embassies. With a team of extremely experienced and multi-lingual staff, we can assist with repatriations to and from any country around the globe. We realise that arranging a repatriation can be particularly traumatic, given that in addition to the grief of losing a loved one there is also the concern of having to arrange travel to another country with the associated complication of the necessary documentation and permits. Our staff are fully familiar with these procedures and will guide you seamlessly through the process in order to ensure that the repatriation goes as smoothly as possible. Indeed, we are also funeral directors and can arrange funerals in the UK in addition to our repatriation service. Your nearest telephone is really our nearest office and, if needed, we can visit you.

Throughout our time serving a myriad of diverse clients we have always tried to uphold the traditions of those that have passed before us, but have never been slow to recognise the need for change and act upon it.

This booklet is designed to help you, offering a wide range of information which we believe is important for bereaved families or for those people who are wishing to plan for a repatriation well in advance of that need. As well as a full list of services offered by Albin International Repatriation we have included information about the procedures and processes involved in the repatriation or funeral. We hope you will find this helpful and informative.





© Fergus Noone



albin international corporate repatriation

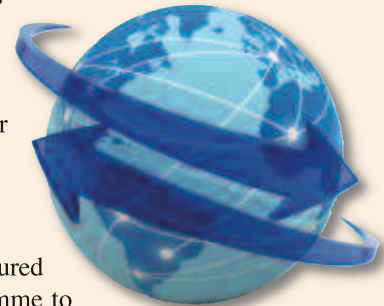
At Albin International we understand all too well the importance of providing an outstanding repatriation service for corporate clients. We realise that a seamless repatriation conducted quickly, efficiently and at a quality price is essential in looking after our customers. Moreover, we know that by providing world class repatriation support we can only serve to enhance your reputation with your staff and clients. We therefore strive to be at the forefront of repatriation excellence and the following serves as a guide to demonstrate why we are the Repatriation Company of choice for a wide portfolio of Corporations and Assistance Companies.



albin international corporate repatriation

With approved agents in over 100 countries and an unparalleled network of over 500 offices in the UK, Albin International is well placed to serve you and your clients around the globe. By utilising our 24 hour manned call centre we can handle calls at any time of the day or night and this service coupled with our 24 hour a day availability of repatriation executives means there is never a bad time to call Albin International. We truly are an in house '24/7' operation.

In addition to providing standard repatriations we can send escorts to any part of the globe to oversee and accompany any repatriation. Our staff are multi-lingual and very experienced in the requirements for repatriation and the option of having someone on the ground is sometimes reassuring for customers.



At Albin International we only use quality assured and inspected agents and conduct a programme to check that the people we use overseas are the very best available in quality and price. We check their facilities and transportation to ensure that they offer the best service available to both the deceased and, where appropriate, their families. Our agents speak English and will always visit families to discuss local arrangements before a flight out.

On occasions corporations may seek the use of a private aircraft for a repatriation and as the only IATA registered Funeral Directors we have excellent links with a number of brokers who can provide a wide choice of aircraft for repatriations around the globe.



albin international *corporate repatriation*

Through our work with different agencies, we have acquired a unique experience of working in areas of heightened military tension and regularly send staff to the world's trouble spots to effect repatriation when there is no local funeral service available. With trained and experienced personnel we are able to offer embalming and funeral services (including burial and cremation) in any part of the globe should the need arise. Please note that we have full knowledge of religion requirements and help is readily at hand.



*Two of our repatriation experts
on deployment.*

We are also able to offer an exhumation service both in the UK and overseas if necessary in order to effect repatriations.

Any service followed by a repatriation can also be undertaken by us. This is a regular requirement and we are always ready to complete any funeral services.

Albin International has also invested heavily in modernising its IT infrastructure and are the only users of a bespoke software programme for repatriation.



why albin repatriation?



- Full Repatriation Service
- Immediate Family Support
- Translation Services
- Customs Clearance
- Conveyance of Deceased in a Modern Ambulance Fleet
- Global Network of Quality Assured and Inspected Agents
- Multi-Lingual Staff
- Modern State of the Art Mortuary Facility
(long term storage facility)
- Conveyance to Consulates and Registrars if Required
- Excellent Working Relationship with Consulates and Embassies
- 24 hour Service
- Flight Booking Service
- Comprehensive Range of Zinc Lined Coffins and Caskets for Repatriation
- Exhumation Service Available
- Portable Mortuary
- Nationwide Funeral Service Available
(through Dignity Partnership)
- Memorial and Church Service Available.
- DNA Testing
- Cryonics



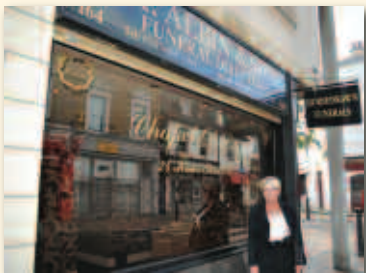
corporate social responsibility

“on our shoulders”

“F A Albin & Sons and Albin International Repatriation are committed to providing a unique service both in the UK and around the World caring for the deceased and their families with the utmost professionalism, dignity and respect. We are committed to social responsibility through our clients and the families we serve as well as our local community. It is our aim to be the shoulder that everyone can rely on in their time of need”

If you would like to know more about our project, please contact Emerson on 020 7313 6920.





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